

<b>Course Title</b>	<b><i>BBS Training – Senior Managers &amp; Senior Management Team(s) 1-Day (BBS Course Level 4)</i></b>
<b>Course Objective</b>	<ul style="list-style-type: none"> <li>• Conduct “BBS Overview training” to familiarize senior managers, senior executives and professionals on the general aspects of BBS and how they can help, facilitate and participate in the rollout of the programs. This is particularly useful when the executives are driving BBS from top leadership level to executive BBS in the entire corporation.</li> <li>• Develop strategic leadership to lead BBS to attain improvements in Safety levels, and indirectly increase productivity, quality and work satisfaction within the corporation.</li> </ul>
<b>Skills &amp; Competencies</b>	<ul style="list-style-type: none"> <li>• Understand “<b>BBS Foundation Knowledge &amp; Implementation Skills</b>” on the various aspects of BBS and how they can partake in the rollout of the programs.</li> <li>• Forming Safety Leadership systems expected from team leaders</li> <li>• How to motivate and encourage safe behaviours? Leadership in reinforcing BBS</li> <li>• Using behaviour psychological principles encouragement – the right way to reward safe behaviours</li> </ul>
<b>Outline</b>	<ol style="list-style-type: none"> <li>1. Choosing the Right Approach – Managing Safety and how this relates to Productivity, Quality &amp; Innovations</li> <li>2. Human Behaviour studies and analysis, and application to your organization</li> <li>3. Foundations of BBS Performance – Human Errors, Violations and Good Safe Habits; Behavioural Root Cause Analysis; and Human Reinforcement Theory</li> <li>4. Why COACH Process? Behaviour Observation, Identification of Risks and techniques of Behaviour Management</li> <li>5. Communication and intervention strategies: styles for various appropriate situations and effectiveness</li> <li>6. The BBS Implementation Cycle – Monitoring and sustenance of BBS initiatives: data support, rewards, publicity campaigns, etc</li> <li>7. Discussion: My roles in ensuring Safe Organization Performance &amp; Motivating Safe Behaviours</li> </ol>
<b>Methodology</b>	The training approach for the above program will be based on a mixture of short lectures, discussions, simulation exercises, case studies and group assignment to build the bridge between principles and practices. Many short videos will be used to give some hands-on practice.
<b>Who is it for?</b>	Senior Executives and managers
<b>Duration</b>	1 days / 20 hours
<b>Class Size</b>	15 pax